

# TIMELY USE OF ITEM NUMBERS



**THE GENERAL PRACTICE  
SETTING**

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# THE CONSULT

## ◆ OPPORTUNISTIC

- ◆ Patient initiated
- ◆ Reactive to external pressures
- ◆ Episodic
  - ★ Single system/event
  - ★ Add hoc
- ◆ Confusion/Compromise - multiple item no's

## ■ PLANNED

- Practice initiated
- Proactive
- Integrated systems care
- Collaboration promoting holistic care
- Process of claiming item numbers appropriately

# THE MBS ITEM NUMBERS

## ◆ HEALTH ASSESSMENTS

### ★ Timed based(combined GP&RN)

• Surgery/Home **701,703,705,707**

### ★ Not Timed based

• Aboriginal & TSI(any age) **715**

## ■ ANNUAL

◆ SIPS & PIPS (ACC Diabetes) **2517, 2521**

## ■ 2 YEARLY

◆ GP Management Plan **721**

◆ Team Care Arrangement **723**

◆ BUT Has 6/12 Reviews **732**

## ■ PN ITEM NUMBERS

◆ PN Patient education (GPMP & TCA) **10997**

◆ Healthy Kids Check **10986**

# THE ELIGIBILITY

- **GP Management Plan** **721**
  - ◆ Chronic Disease or
  - ◆ Terminal Condition
  - ◆ That is likely to persist for 6 months
  
- **Team Care Arrangements** **723**
  - ◆ As above **PLUS**
  - ◆ Complex Needs
  - ◆ On going
  - ◆ Require care from a Multidisciplinary Team
    - ★ GP & 2 other Health or Care Providers
      - Providers Registered with HIC
  
- **Review GPMP &/Or TCA** **732**
  - ◆ Usually 6 monthly
  - ◆ May be 3 monthly if significant change in patient's condition

# THE PRACTICE ESSENTIALS

- Patient
- Practice Team
  - ◆ Whole/Partial Practice
  - ◆ Individual GP's & Practice staff
  - ◆ Nominated person to coordinate CDM
- Systems in place to support CDM
  - ◆ Registers
  - ◆ Templates
  - ◆ Practice CDM Pathway
- Address Book
  - ◆ Medical
  - ◆ AHP
  - ◆ Community Resources
  - ◆ Hospitals
  - ◆ Suppliers

# THE PROCESS - COLLABORATION

- **Identify Patients**
  - ◆ GP make list of patients for referral to RN
  - ◆ RN recalls/registers/databases
  - ◆ Reception staff enquiries
  - ◆ Patient's file tagged
  
- **Schedule 1<sup>st</sup> Appointment (RN) for information gathering**
  - ◆ Practice Nurse
  - ◆ GPMP & TCA's - patient consent, needs, goals & actions
  - ◆ Consent from participating HCP-collaboration
  
- **Schedule 2nd appointment (GP) to complete GPMP& or/TCA**
  - ◆ Coordinated by Nominated person
  - ◆ GP to discuss plan with patient- sign & copy to patient & participating HCP if appropriate
  - ◆ Clinical Recall/s entered
  
- **Formulate Process of Claiming Item Numbers**
  - ◆ Coordinated by Nominated person
  - ◆ Inform the team of this process

# THE HURDLES

## INTERNAL

- ◆ Collaboration/mini meetings
- ◆ Workforce Issues/discuss part time options
- ◆ Time Restraints/allocate time/day for CDM
  - ★ GP follow up appointment
  - ★ Consent of participating healthcare providers
  - ★ Complete paperwork
  - ★ Claiming

## EXTERNAL

- ◆ Increasing burden of Chronic Disease/be proactive
- ◆ MBS changes & paperwork/keep educating
- ◆ Pressure from AHP/contact direct or Division to advocate
  - ★ Pre empts eligibility
  - ★ Pre empts GP decision about services required
  - ★ Primes patients with expectations of entitlement



**TIME'S UP!**