

What it is like using Secure Messaging - Testimonials

Through the Australian Better Health Initiative (ABHI) and the iHealth Care Project, SEA-GP (Brisbane) has been assisting General Practices, Specialists and Allied Health Professionals to improve communication using secure messaging, specifically Medical Objects. Here are a few testimonials as to how GPs and Allied Health Professionals have found it in Practice:

“Medical Objects saves me time. Sending referral letters and communicating with specialists and other health care professionals is a lot faster with Medical Objects compared to faxing or posting a printed letter. It also cuts down on a lot of time that my staff have to spend scanning reports that we receive by hard copy.”

Dr Russell Hunter (GP, Pivotal Health)

“Medical Objects is the way of the future. It saves time, eliminates the need to scan reports, is faster than faxing or posting and is cost effective in the long run. It can be used for referral letters to specialists and allied health professionals.”

Dr Michele Thompson (GP, Greenslopes Medical Centre)

“Medical Objects comes in handy when patients have moved away from the area and have asked for their records to be sent to their new GP. A health summary or the complete record can be emailed within minutes to the new GP making transfer of care safer and a lot less hassle with no need to print, photocopy and fax/post.

The Medical Objects directory is also useful for finding GPs in other areas when patients are intending to move to another town or suburb. A list of GPs can be generated by location or post code which is handy.”

Dr Peter Adkins (GP, Birkdale Medical Centre)

“We have found sending and receiving reports via Medical Objects is very user friendly and efficient. Definitely a time and money saver. We are endeavouring to send and receive as many reports as possible via Medical Objects.”

Cameron Duffey (Mobile Rehab)

“Medical Objects is a key to the ongoing success of our practice. It has saved us time, money and has allowed us to free up storage space on our IT systems. It allows quick and efficient communication between all stakeholders involved in our patients care. A worthwhile tool.”

Chris Turner (Coast Consultant Physiotherapy)

If you would like further information about the ABHI Program please contact Sarah Wyman at the Alliance or visit the SEA-GP website for resources on secure messaging

http://www.seagp.org.au/page/Services_Programs/Australian_Better_Health_Initiative/Resources/

For information on the iHealth Project please visit General Practice Queensland website at

http://www.gpqld.com.au/page/Programs/Information_Management/iHealth_Care_Implementation_Phase/