

Diagnostic Service Providers

- [Queensland Medical Laboratories \(QML\)](#)
- [Sullivan Nicolaides Pathology \(S&N Pathology\)](#)
- [Mater Health Services Pathology – MHSP \(Mater Pathology\)](#)
- [Queensland Health Pathology and Scientific Services \(QHPSS\)](#)
- Queensland X-Ray (details to be confirmed)

QML Pathology	
Contact Name/Area:	Electronic Data Interchange Services
Address:	11 Riverview Place Metroplex on Gateway Murarrie Qld 4172
Phone:	1300 738 448
Email:	edihelp@qml.com.au
Website:	QML Pathology For Doctors website
Formats Available:	HL7 and PIT formats available.
Download Tool Used:	QML utilise an in-house developed download tool. The QML EDI team will visit your site to conduct the installation and are available to assist you with any technical problems or faults.
Results Online:	QML Online Results Login The online results service offered by QML provides an additional alternative for GPs to access patient investigation results in addition to the usual practice electronic downloads. For further details on the online results service, please contact the QML EDI team as detailed above.
Residential Aged Care Facility (RACF) Information:	QML supports the electronic delivery of pathology results to both the GPs usual practice and the RACF. To enable this to occur the following steps need to be undertaken: 1. RACF needs to contact QML to register as a facility to receive electronic investigation result downloads. 2. GP needs to include the RACF name in the “Copy to:” field of the Pathology Request form. The Online Results service may offer an alternative to GPs visiting RACF who do not currently support electronic health records. Please note in this instance the GP would need access to a computer with internet connectivity at the RACF.
S&N Pathology	
Contact Name/Area:	Client Service Support Centre
Address:	Cnr Whitmore St & PO Box 344 Seven Oaks St Indoороopilly Qld 4068 Taringa Qld 4068
Phone:	07 3377 8629
Email:	snppath@snp.com.au
Website:	S&N Pathology For Doctors website.
Formats Available:	HL7 and PIT formats available.

Download Tool Used:	FETCH an in-house product developed and supported by S&N Pathology which is installed and supported by the Client IT Support services.
Results Online:	Webster The online results service offered by S&N Pathology provides an additional alternative for GPs to access patient investigation results in addition to their usual practice (and RACF) electronic downloads. For further details about the Webster online results please contact the S&N Pathology Client Service Support Centre as detailed above.
Addition Information:	S&N Pathology provides a product called SNOOP which can integrate with Medical Director to enable the electronic submission of diagnostic requests. This enhances the accuracy of request details by reducing the need for manual data entry. SNOOP offers a tool to: search for a test; store favourite tests; store favourite tests for individual patients and provides additional test information. If you are interested in utilising this tool please contact S&N Pathology Client Service Support Centre and ask to speak to a representative about SNOOP.
Residential Aged Care Facility (RACF) Information:	S&N Pathology can provide electronic downloads of investigation results to both the GPs usual practice and the RACF. To enable this to occur the following steps need to be undertaken: 1. RACF needs to contact S&N Pathology to register as a facility to receive electronic investigation result downloads. 2. S&N Pathology will provide the facility with pre-printed Pathology Request stationery which includes the S&N Pathology facility code for that particular RACF site. 3. GP needs to include their name and provider number as a "Copy To:" on the Pathology Request form when making a request from the RACF. When the GP is making a Pathology Request from their practice, they need include the RACF details in the "Copy To:" section of the request. The Webster online results service may offer an alternative to GPs visiting RACF who do not currently support electronic health records. Please note in this instance the GP would need access to a computer with internet connectivity at the RACF.

Mater Pathology

Contact Name/Area:	Customer Support
Address:	Mater Pathology Mater Health Services Raymond Terrace South Brisbane Qld 4101
Phone:	07 3840 8500
Email:	MHSP_InfoServices@mater.org.au
Website:	Mater Pathology
Formats Available:	HL7 and PIT formats available
Download Tool Used:	Medical Objects or HealthLink
Results Online:	No online results are currently available to external providers. Mater Health Services Pathology are currently investing solutions for external providers to access results through a web interface
Residential Aged Care Facility (RACF) Information:	Mater Pathology can support the electronic delivery of pathology results to both the GPs usual practice and the RACF. To enable this to occur the following steps need to be undertaken: 1) RACF needs to contact Mater Pathology to be setup as a site to receive electronic

	<p>results. Mater Pathology will provide a form for the RACF to complete to enable the setup of download services.</p> <p>2) Mater Pathology treat a RACF as a pseudo hospital for the location of the patient thus the GP making a Pathology Request will use the "Hospital/Ward" space on the "Copy Reports" section of the request form to specify the RACF. This can be achieved through the use of the "Copy To" function within Medical Director when making a pathology request.</p>
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QHCSS (Queensland Health Clinical and Statewide Services)

Contact Name/Area:	GP Connect LISS Queensland Health Clinical and Statewide Service
Address:	
Phone:	1300 856 344
Email:	gpconnect@health.qld.gov.au
Website:	For further details about the GP Connect please visit the Queensland Health website.
Formats Available:	PIT and HL7 formats are supported. In the event that your software solution does not support either of these industry formats, please contact the GP Connect Team on the contact details listed above to investigate options.
Download Tool Used:	Medical Objects or HealthLink
Results Online:	Not available at present
Comments:	<p>The GP Connect service comes with the additional benefit of the GP Connect central result enquiry line - 1300 856 344, available only to participating practices. Use this number to request copies of pathology reports from any Queensland Health hospital. The GP Connect central result enquiry line is open from Monday to Friday, 8am to 5pm.</p> <p>A number of trials are occurring across Queensland for medications discharge summaries and radiology results. Pending the outcome of the result of these trials, these services may be extended to further geographical area</p>
Residential Aged Care Facility (RACF) Information:	<p>GPConnect is able to support the electronic delivery of pathology results to both the GPs practice and the RACF.</p> <p>To enable this to occur the following steps need to be undertaken:</p> <ol style="list-style-type: none"> 1. RACF needs to contact GPConnect to register as a facility able to receive electronic investigation result downloads. 2. GP needs to include the RACF name in the "Copy" field of the Pathology Request form.